



## Planet

### Customers' Carbon Footprint



LT member: **Alex Redfern**

**Impact material topics:** Energy – Product, Climate change mitigation - Customer, Resource inflows, Resource outflows

**Financial material topics:** Market dynamics (ESG) – risk, Product and Market dynamics (ESG) - opportunity, Product legal requirements (ESG)

### Company's Carbon Footprint



LT member: **Veerle De Wit**

**Impact material topics:** Energy – Organization, Climate change mitigation - Company

**Financial material topics:** Energy consumption, Sustainable resources leading to lower operational costs



## People

### Talent Management



LT member: **Pierre Matelart**

**Impact material topics:** Training and skills development, Working conditions, Social dialogue

**Financial material topics:** Talent attraction and retention

### Diversity, Equity and Inclusion

LT member: **Pierre Matelart**

**Impact material topics:** Diversity & Inclusion, Gender equality

**Financial material topics:** Diversity & Inclusion



## Communities

### Customer Experience



LT member: **Nicolas Bourdon**

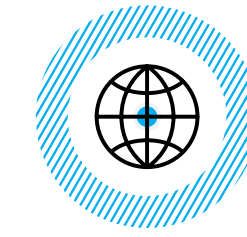
**Impact material topics:** Quality information, Responsible marketing practices

**Financial material topics:** Customer experience

### Local Social Contribution

LT member: **Nicolas Bourdon**

**Impact material topics:** Local social contribution



## Governance

### Cyber Security (company, products & solutions)



LT member: **Veerle De Wit**

**Impact material topics:** TM – Privacy, Data breach

**Financial material topics:** Data security – EVS, Data security – Product

### Sustainable Supply Chain

LT member: **Veerle De Wit**

**Impact material topics:** Workers in the value chain

**Financial material topics:** Material sourcing, Inadequate partnership

### Business Ethics



LT member: **Quentin Grutman**

**Impact material topics:** /

**Financial material topics:** Intellectual property protection & Competitive behavior, Business conduct